

Reject Codes

General

- 0101 Attachments missing/Not received in acceptable format (PDF, TIF, or JPEG)
- 0102 Attachments illegible
- 0103 Missing Page 1 Trade-In Title
- 0104 Missing Page 2 Trade-In Title
- 0105 Illegible Trade-In Title
- 0106 Missing Trade-In Proof of Insurance
- 0107 Illegible Trade-In Proof of Insurance
- 0108 Missing Trade-In Registration
- 0109 Illegible Trade-In Registration
- 0114 Missing Fuel Economy.gov Side by Side Comparison
- 0115 Illegible Fuel Economy.gov Side by Side Comparison
- 0116 Missing Summary of Sale/Lease (Deal Sheet and Buyer's Certification)
- 0117 Illegible Summary of Sale/Lease (Deal Sheet and Buyer's Certification)
- 0120 Missing Manufacturer's Certificate/Statement of Origin (MI and CA exceptions)
- 0121 Missing Proof of Name Change (marriage certificate/divorce decree, etc.)

Attachments did not match Invoice Submitted.

Unable to open attachments, please contact Help@cars.gov

Please provide new side by side from <http://www.fueleconomy.gov/feg/CarsSearchIntro.shtml>.

Trade-In Title

- 0201 Junk Automobile, Cars.gov not written on Page 1 and 2 of Title
- 0203 VIN Mismatch on Trade-In Title
- 0204 Disposal or Salvage Auction Certification Missing or Incomplete

Proof of Insurance

- 0301 VIN Mismatch on Trade-In Proof of Insurance
- 0302 Proof of Insurance not current and in force for previous 12 months
- 0304 Insurance Letter not Signed or not Dated or not on Company Letterhead

Trade-In Registration

- 0401 VIN Mismatch on Trade-In Registration
- 0403 Trade-In not registered to same owner for previous 12 months

Fuel Economy.gov Side by Side Comparison

- 0601 Side by Side Trade in Category does not Match
- 0602 Side by Side New Category does not Match
- 0603 Side by Side Trade in Vehicle Description does not Match
- 0604 Side by Side New Vehicle Description does not Match
- 0605 Side by Side Incentive does not Match

Summary of Sale/Lease and Certification Form (aka Deal Sheet and Buyer's Certification)

- 0707 Summary of Sale purchaser(s), ID(s) missing/illegible
- 0708 Trade-in Owner, ID missing/illegible
- 0709 Mismatch on Purchaser State ID #/TIN or EIN
- 0710 Mismatch on Co-owner State ID #/Tin or EIN
- 0702 Purchaser Name Mismatch on Summary of Sale
- 0711 Missing Trade-in Owner Name on Summary of Sale
- 0703 Trade-In VIN Mismatch on Summary of Sale
- 0704 New VIN Mismatch on Summary of Sale
- 0705 Incentive Amount on Summary of Sale does not match
- 0706 MSRP > \$45,000 on Summary of Sale
- 0701 Missing signature(s) on Summary of Sale